

Year	Phone Call Volume		Dispatch Call Volume			
	9-1-1	Admin	Law	EMS	Fire	Other
2010*	209,736		88,522			
	47,383	162,353	77,920	7,039	3,563	
2011	184,702		86,248			
	40,328	144,374	75,087	6,490	4,286	385
2012	167,310		82,117			
	42,427	124,883	71,077	6,997	3,745	298
2013	163,939		82,641			
	45,872	118,067	72,004	6,760	3,573	304
2014	162,318		88,223			
	49,625	112,693	76,635	7,475	3,751	362
2015	159,736		81,588			
	48,276	111,460	68,861	7,897	4,524	306
2016	144,458		97,252			
	45,419	99,039	84,367	8,264	4,347	274
2017	135,674		101,055			
	39,418	96,256	88,166	8,140	4,445	304
2018	128,992		113,064			
	37,495	91,497	99,952	8,161	4,620	331
2019	141,496		112,096			
	40,813	100,683	98,263	8,836	4,728	269

