



## CONTACT US

To learn more about RemoteCOM's monitoring services:

Email: [officersupport@remote-com.com](mailto:officersupport@remote-com.com)

Toll Free: (866) 776-0731

Officer Website: [remotecom.net](http://remotecom.net)

Client Website: [remote-com.com](http://remote-com.com)

2251 Double Creek Drive, Suite 404  
Round Rock, TX 78664

We respect your privacy and will never sell or share your information with anyone without your permission.



# REMOTECOM

## LATEST FEATURES



(866) 776-0731

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[remotecom.net](http://remotecom.net)



## CLIENT MANAGEMENT

Using our officer website remotecom.net

- ❖ Enroll new clients with pre-approval
- ❖ Specifying offense type and notes
- ❖ Update contact info
- ❖ View clients balance and last payment
- ❖ View appointment/contact history and pending actions
- ❖ View active and closed devices
- ❖ Approve adding devices
- ❖ Remove individual devices
- ❖ Close clients account
- ❖ Training videos
- ❖ All the latest documents for download
- ❖ Live online chat during business hours



## NEW DATA INTERFACE

Rcomlogin.com has a new mobile friendly design to more easily view your clients collected data!

- ❖ Easier data view
- ❖ Quick pdf downloads of data
- ❖ Multiple ways of viewing data

(All data for a device or separated into types)



### Computers

- Alert Words
- Keystrokes
- Email
- Websites
- Web Searches
- Screenshots
- Programs
- Chat/Instant Messages
- Printed Documents







### Mobile Devices

- Alert Words
- Text Messages
- MMS images
- Websites
- Web Searches
- Photos Taken
- Screenshots
- Applications
- Geolocation
- Call log
- Instagram Photos (posted)



## SUPPORTED DEVICES

Type	Operating System	
Computer		Windows XP through Windows 10
Computer		Snow Leopard through Mojave
Mobile		Android 4 or later
Mobile		iOS solutions available with limitations